



# BASIC PHONE SERVICE

Crystal clear and reliable phone from Elevate

Premium home or business phone service over a reliable Elevate fiber connection. Basic Phone Service uses Internet Protocol (VoIP) to deliver unbelievably clear quality - no static or sound fading.

**Residential Phone | \$30/mo**  
Includes one phone line.

**Business Phone | \$50/mo**  
Includes two phone lines.

Your basic voice service includes unlimited local calling and unlimited domestic long distance.\*

### You also receive these features:

- » MyVoice Web Portal - [elevatevoice.user.alianza.com/login](http://elevatevoice.user.alianza.com/login)
- » Voicemail
- » Call history
- » Call waiting
- » Speed Calling
- » Three-way calling
- » Selective calling
  - » call acceptance
  - » call forwarding
  - » call rejection
- » Call forwarding
  - » immediately
  - » when busy
  - » when no answer
- » Anonymous call rejection
- » Previous call details/auto recall

### Important star codes:

Feature	on	off
» Do not disturb <i>(requires pin #)</i>	*78	*79
» Call forward immediate <i>(requires pin #)</i>	*72	*73
» Call forward busy <i>(requires pin #)</i>	*90	*91
» Call forward no answer <i>(requires pin #)</i>	*92	*93
» Selective call forwarding <i>(requires pin #)</i>	*63	
» Selective call rejection <i>(requires pin #)</i>	*60	
» Anonymous call rejection	*77	*87
» Previous call details/auto recall	*69	
» Voicemail	*98	
» Selective call acceptance <i>(requires pin #)</i>	*64	

\*Unlimited long distance limited to United States (excluding Hawaii and Alaska) and Canada. Basic voice service requires internet service through Elevate Internet. International calling is not included, but can be added for an additional monthly fee. Contact Elevate for more details.